

Brighton and Hove City Council

LAA Annual Summary Scorecard Report Appendix 1

Period: 09/10



			50	
Improving health & well being	ng			
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS
L 11 (NI054) - Services for disabled children	No.	0.00	58.00	
There is no status for this as this indicator is not targe their disabled child as 59 out of 100. In Brighton and H disabled child as 58 out of 100. A higher score denote taken with interpreting this indicator, as there have be needed.	Hove parents es greater sa	s rated the serv tisfaction with	vices received b services. Care	y their should be
L 12 - Percentage of contacts and enquiries resolved at the access point	%	90.00	92.50	
During 2009/10 Access Point has been resolving over 25,899 queries out of 27,995 were resolved at the point				. In total
L 13a - Reduce the number of 11-16 year olds completing the Safe at School Survey who state that they have been bullied in 2009	%	21.00	15.00	
This is a good reduction (from 22% in 2008/09) which (Social and Emotional aspects of learning) a national support staff in responding quickly to bullying.				
L 13b - Reduce the number of 8-11 year olds completing the Safe at School Survey who state that they have been bullied in 2009	%	21.00	23.00	
Primary schools where the percentage of children indinas increased by 5% comapred to last year will be offer				
L 14 - Reduction in suicide per 100,000 population	No.	13.60	13.84	
The result is based on a three-year rolling average. The approach is being used to establish the reasons why a results of the serious events audit will be disseminated impact. The latest published figure for 2007 reported	and methods d and action	s by which peop taken by all pa	ple commit suic	ide. The
L 15 - Increase uptake of risk assessment screening for hypertension and cholesterol in general practice	%	72.80	71.68	
The indicator measures the percentage of patients rec blood pressure (measured in last 9 months) is 150/90		P hypertension	registers in wh	om the last
The number of patients with hypertension was 29,557 hypertension with Blood Pressure of 150/90 or less wa		at 31 March 20	10. Of these, p	atients with
The difference between the target and the actual performance between the target and the actual performance hypertension in Brighton and Hove.	ormance is 1	1.12% - equival	ent to 330 peop	ble with

				ORECARDS
Improving health & well bein	g			
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS
L 16 - Take up/offer of 'talking therapies'	No.	3,369.00	2,488.00	0
This measure the number of people with depression an psychological therapies. Underperformance has been r (SPFT) Commissioning Board. Monthly monitoring mea performance against targets. This result is provisional pending final confirmation, whi	aised at th etings are i	e Sussex Partn n place to moni	ership Foundati tor and challeng	on Trust je
NI039 - Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	No.	1,873.00	0.00	
No status is shown for this indicator as the final result is February 2010 was 1653.52, better than the monthly ta mid-May.				
NI051 - Effectiveness of child and adolescent mental health (CAMHS) services	No.	16.00	16.00	
The CAMHS service undertake a self assessment that the best). This result is the addition of those scores. We				· ·
NI056d - Obesity in primary school age children in year 6 - percentage of children measured this year who are obese	%	17.60	16.40	
Results have improved and are better than the national statistically significant	average (18.3%), althoug	gh the change is	s not
NI059 - Percentage of initial assessments for children's social care carried out within 7 working days of referral	%	77.00	0.00	
No status is shown for this indicator because this result	will not be	e available until	the end of June	2010.
NI112 Under 18 conception rate per 1000 population of 15-17 year olds	No.	32.97	36.00	
The latest release of under 18 conceptions data from the was 36.0 per 1000 women aged 15-17 year old. This reduction compared to the baseline year (1998). We are when we report 2010 results, in 2012.	presents	150 conceptions	s. This rate is a	25.1%
NI116 - The percentage of children under 16 living in households in receipt of out of work benefits	%	18.00	20.30	
The current Local Area Agreement uses a proxy measuliving in families in receipt of out of work benefits. The 20.3% in 2008. This data is pre-recession and does not	proportion	fell year on year	ar from 23.4% in	2004 to

Improving health & well being	ng			
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS
NI119 - Self-reported measure of peoples overall health and wellbeing	%	82.70	79.80	
This shows people's perception of their own overall he measures to gauge different aspects of their health. T Place Survey. The 2008/09 result is shown here. The next survey wi	his informati	ion is collected		
NI123 - Stopping smoking	No.	942.73	944.70	
This shows the number of adults per 100,000 populati receiving support through the NHS Stop Smoking Ser 2016 people quitting smoking. The final result should l	on who hav vice. This re	e given up smo sult is from Fel	oking for over 4 bruary 2010 and	
NI130 - % Social care clients receiving Self Directed Support	%	18.00	10.10	
Direct payments offer clients and carers greater flexib support package is responsive to their needs.	ility in how t	heir support is	provided, and e	nsure their
The result here represents 920 people receiving Self I be as a percentage of all clients (current total 9140) th receive Self Directed Support. This is reflected in the i 30%.	ough, of the	ese, only about	30% would be	eligible to
NI135 - Carers receiving needs assessment or review and a specific carer's service, or advice and information	%	19.00	19.50	
This represents 1484 carers who received assessme year against a total of 7604 clients.	nt/review an	d carers servic	es or advice du	ring the
NI150 - Adults receiving secondary mental health services whilst in paid employment	%	3.30	0.00	
There is no status for this indicator because this result submission of data to the Department of Health was M publish the final results on the NHS Information Centre	lay; the Dol	I will then clea	nse all data rec	eived and
The percentage of adults receiving secondary mental employment at the time of their most recent assessme 3.3% was the 08/09 baseline. This represents 30 peop	ent or review	Ι.		

3.3% was the 08/09 baseline. This represents 30 people in employment out of 885, as recorded on the NHS National Adult Social Care Intelligence Service (NASCIS) site.

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PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS
23 (BV064) - Private sector vacant vellings returned into occupation or emolished	No.	153.00	155.00	0 00
nis shows the number of non-local authority-owned va Iring the financial year as a direct result of action by t Iring Council Tax records will be available by June and	he council.	This is not a fi	nal result, additi	
24 - Reduce the number of rough sleepers	No.	10.00	11.00	
his indicator evaluates the extent of rough sleeping by rea. The definition of sleeping rough is: "People sleep uildings or other places not designed for habitation." his result is from the count in March 2010; of the 11 p	ing, or bed	ded down, in th	ne open air; peo	ple in
25 - Number of (fire) Home Safety Visits arried out	No.	2,840.00	2,927.00	
uring the early months of the year the Community Sa e retention span of information passed on at a Home determine future delivery plans.This resulted in a be	Fire Safety	visit. The outo	come of which w	
				ome Fire
afety Visits has enabled the Team and Operational ci				ome Fire
shift in resources, alongside a more detailed analysis afety Visits has enabled the Team and Operational co II141 - Percentage of vulnerable people chieving independent living he number of Supporting People service users who h lanned way, as a percentage of the total service users his represents 1164 planned moves out of a total of 1	we moved s who have	et and exceed 67.00 on from support e left the service	the target. 71.20 orted accommod	
afety Visits has enabled the Team and Operational co I141 - Percentage of vulnerable people chieving independent living he number of Supporting People service users who h anned way, as a percentage of the total service users his represents 1164 planned moves out of a total of 1	we moved s who have	et and exceed 67.00 on from support e left the service	the target. 71.20 orted accommod	
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afety Visits has enabled the Team and Operational co I141 - Percentage of vulnerable people chieving independent living the number of Supporting People service users who he anned way, as a percentage of the total service users his represents 1164 planned moves out of a total of 1 I154 - Net additional homes provided his shows the net increase in homes over the year, takenolitions and conversions. the result shown is for 2008/09. The result for addition ummer 2010. These are counted at the point that new	we moved who have 630 during No. king into ad	et and exceed 67.00 on from suppo left the service the year. 570.00 ccount new bui	the target. 71.20 orted accommod e. 721.00 Ids, changes in 9/10 will be avai	lation in a use, lable in
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Improving housing & affordability					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
NI158 - % non-decent council homes	%	36.00	39.48		

While still off target there has been considerable improvement in reducing non-decent homes over the year, down from 48.89% in March 09.

The numbers of homes that pass the Standard is 7,445 while 4,855 fail as of 31 March 2010.

Promoting enterprise & learning					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
L 01 - Progress towards the development of	%	0.00	0.00	000	

the Brighton Centre

There is no status for this indicator as it does not have results or targets as such; it is here to enable us to comment on the progress made towards the development of the Brighton Centre.

Lead architects have been confirmed for the development of the Brighton Centre and appointments for other members of the design team is underway. Target date for identifying and defining a viable scheme is estimated to be, at the earliest, six months after the design team have been established.

L 02 - Gross Value Added Per Head £ 18,500.00 19,477.00

GVA (Gross Value Added) is a measure of the value of the local economy. A relatively high GVA per head indicates that the local economy is healthy and productive.

Brighton & Hove GVA grew at around 3% in the period 2006-7, the SE grew at around 4% and the rest of the country outside of London significantly slower. Brighton & Hove GVA is growing at a faster rate than most cities, and is likely to continue to do so according to the Centre for Cities Report 2010. Experian forecasts predict an approximate 14% growth between 2007-2013 period, although this is based on pre-recession modelling.

L 04 - Improve the visitor economy (£ million) £ 434.20 693.10

The result represents the total spend made by visitors on their trip to the city in 2008 - this was an estimated \pounds 693.1million. From 2007 the methodology used to capture Economic Impact has changed. Targets for 2010/11 will be reset according to the new source of data.

NI079 - Achievement of a Level 2 qualification % 80.00 76.00

Performance has levelled off, being 76% in 2009 against a target of 80%, a slight decrease from 76.3% in 2008. This is after a period of consistent improvement, from 64% in 2004. The national figure for 2009 was 78.7% and we still compare well with statistical neighbours, whose average is 74.6% for 2009. The CYPT Performance Board has undertaken detailed analysis of GCSE attainment and NEET and plans to look in more detail at the reasons for the levellling off at a future session, tying together the performance picture from school to further education and employment.

NI117 - 16 to 18 year olds who are not in % 7.60 8.80

The annual 16 – 18 NEET rate is calculated as an average of November, December and January figures. The official 2009/10 NEET figure for 16 – 18 year olds in Brighton & Hove is 8.8%, which equates to an average of 593 young people across the 3 months. The 2008/9 three month average was 7.8%, giving an average of 547 young people. The 2009/10 figure compares to an average rate of 7.0% amongst statistical neighbours and 6.4% nationally. It is worth noting that rates in Southampton and Portsmouth, similar south east cities, are higher at 9.2% and 10.5% respectively. The current economic conditions appear to be contributing to the rise in numbers with many of the NEET group falling out of employment rather than education/training. Since the 3 month average figures were gathered, the 16 – 18 NEET rate has fallen to 7.88% in April 2010, equating to 483 young people. This appears in large measure to be due to the DCSF January Guarantee initiative which has been successful in placing young people registering as NEET in December and January on E2E programmes.

Promoting enterprise & learning					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
NI152(i) - Percentage of the working age population claiming out of work benefits	%	13.40	13.30		

This measures the rate and number of people on 'key working age benefits'. Given that a direct impact of any recession is an increase in unemployment, it follows that NI 152 has increased with unemployment. The number of people claiming JSA in Great Britain has doubled in the past two years. However, local performance in Brighton & Hove has been better than the national average in terms of percentage increases in JSA claimants, even though the city was starting from a higher baseline. Centre for Cities 2010 puts Brighton in the top ten cities with the lowest levels of inequality (in Nov 09) when looking at claimant counts across the city.

The end of year result reflects the result from Aug 07, Nov 07, Feb 08 and May 08 - 13.3% is the equivalent to 22,970 people on working age benefits. The target of 13.4% is the revised agreement and that tracks at 1.1% above the England average.

NI163 - Proportion of working age people % 77.90 78.90 qualified to Level 2 or higher

The information shown is for the calendar year 2008, which is the latest available. The national result for 2008 was 69.4%.

NI171 - New business registration rate per No. 63.00 63.30 000 00 00 10,000 of the population (VAT and PAYE)

Business registrations are a proxy measure for business start-ups (actual measure is VAT and PAYE per 10,000 pop).

The information shown is for 2008 which is the latest available. The target has been adjusted to reflect the impact of the recession and a change to baseline information.

In the Centre for Cities report for 2010, Brighton was highlighted as having the 6th highest business birth rate (out of 64 other areas -49.6%) - this is compared with a business death rate of 42.4%. As well as featuring in the top ten for business births we also feature in the top ten for high skilled workforce and knowledge intensive industries – this highlights our high rate of entrepreneurial activity.

Promoting resource & enhan	cing t	he envir	onment	
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS
L 26 (NI185) - CO2 emissions (tonnes) from local authority operations	No.	31,920.96	0.00	
No status is available as there is no result for this indica 2010.	ator. 2009	/10 data is expe	cted to be avai	able in July
Our carbon emissions footprint for the year 2008/09 wa reduction.	s 33,251	tonnes - target ir	n 09/10 is to se	e a 4%
NI186 - Per capita reduction in CO2 emissions in the LA area	%	8.00	3.58	
This information shows the percentage reduction in CC area against the emissions in the baseline year (2005).		ns per person in	the Brighton a	nd Hove
When looking at B&H CO2 emissions per capita and th against the South East and UK averages.	e rate of r	eduction year-or	n-year – we far	e well
When comparing the percentage reduction in CO2 emis Coast, we are following a similar pattern to Plymouth be Bournemouth. Whilst we are not reducing the CO2 per capita at as fas much lower baseline.	ut falling b	ehind Southamp	oton, Portsmou	th and
NI187a - Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating	%	12.10	11.80	
The percentage of households on income related bene has been carried out, living in homes with low energy e less than 35).				
This indicator is measured by annual surveys.				
NI187b - Tackling fuel poverty - % of people receiving income based benefits living in homes with a high energy efficiency rating	%	32.40	32.50	
The percentage of households on income related bene has been carried out, living in homes with high energy 665 or more).				•
This indicator is measured by annual surveys.				
NI195c - Improved street and environmental cleanliness - levels of graffiti	%	7.00	5.00	

This is measured by a series of visual inspections carried out by the city services team that score the levels of graffiti present on sections of land as acceptable or unacceptable. The percentage of the sections of land that are marked as unacceptable is reported as the result.

Promoting sustainable transport					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
NI167 - Congestion - average journey time	No.	3.63	3.45		
per mile during the morning peak					

The target for this indicator is to maintain the baseline journey time figure for the duration of this LAA.

The government has provided authorities with a new source of data since the LAA started and therefore the 2007/08 baseline has had to be recalculated. The new 2007/08 baseline figure is 3.63 minutes per mile.

The 2008/09 result using the new data is 3.45 minutes. This quicker journey therefore indicates that congestion has reduced.

NI175 - Access to services and facilities by % 93.00 87.00

This indicator measures accessibility to doctors' (GP) surgeries based on the proportion of the population within a 10 minute journey time from a surgery.

During the period of this LAA, the PCT has overseen the relocation of a number of smaller, more localised GP surgeries in the Preston and Carden areas to larger sites at 175 Preston Road and Carden Hill respectively. These changes in location, rather than transport provision, are considered to be the main reason for the current level of performance, as most journeys within 10 minutes could only reasonably be expected to be carried out on foot and by bike using existing roads and pavements and no additional routes have been built. In addition, there are now higher frequencies on some of the core bus routes in the city.

It is noted however that accessibility within the 15 minute journey time threshold has remained constant from 2008 to 2010 at a very high level of 97%.

Therefore, it could be concluded that the adoption of the 10 minute journey time for this indicator was too ambitious.

Reducing crime & improving safety					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
L 05 (NI026) - Specialist support to victims of	No.	0.00	0.00		
a serious sexual offence					

No status is available for this indicator as it has not yet been put into practice. It was planned that NI 26 would be the indicator which would be used to measure this area of work. However, data collection for this was being piloted during 2009/10 and it has just been announced that further work is still needed before the exact definition will be confirmed.

The Sexual Assault Referral Centre in Crawley has been providing support to victims from Brighton & Hove since Sep 2008 and in 2009/10 there were 75 people from Brighton & Hove seen.

L 06 (NI020) - Number of 'Assaults with less No. 1,783.15 1,839.00

This indicator is being used as a proxy for alcohol crime and disorder. In 2009/10 there were 1839 assaults with less serious injury and the figure has reduced by 2% compared with 2008/9.

While this is a positive result, it falls short of the 5% reduction target for the year.

L 07a (NI033a) - Arson incidents - Deliberate No. 0.78 0.82

A primary fire is one where at least five fire appliances are in attendance.

The result shown is the rate per 1000 population. There were actually 211 incidents of deliberate primary fires against a target of 199.

A general rise in such incidents across the city during the first few months of the year has contributed to the higher than expected result for deliberate primary fires - this was consistent with a rise in general crime across the city during the same period. Also, the new DCLG electronic incident recording system that went live in April 09 has resulted in a reclassification of some incidents from secondary to primary fires - which has contributed to the result not meeting target.

L 07b (NI033b) - Arson Incidents - Deliberate No. 1.23 1.06

A secondary fire is one where less than four appliances are in attendance.

The result shown is the rate per 1000 population. There were actually 272 incidents of deliberate secondary fires against a target of 316.

The reclassification of some incidents from secondary to primary fires as mentioned in NI 33a has contributed towards a positive skew on performance against target.

Reducing crime & improving safety					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
L 08 - Number of Police recorded LGBT hate crimes and incidents	No.	0.00	88.00		

This indicator has no status as it is currently not targeted. The purpose of this indicator is to monitor the effectiveness of work to prevent LGBT hate crimes and incidents, while also seeking to increase reporting of incidents. There is, however, a difficulty in interpreting the data ands setting a target because it is not possible to disentangle the number of incidents actually taking place from the propensity for them to be reported.

Reported LGBT hate crimes and incidents stay at a low level in spite of effective work to increase confidence and reporting. This targeted work continues to be prioritised alongside analysis which aims to reveal any factors which could be depressing reporting. If identified those factors would be immediately addressed.

Finding a more suitable indicator remains under discussion. Nevertheless, it is generally considered useful to monitor the numbers of police recorded LGBT crimes and incidents; during 2009/10 there were 88 recorded compared with 132 in 2008/9.

L 09 - Number of police recorded racist and No. 0.00 285.00

This indicator has no status as it is currently not targeted. The purpose of this indicator is to monitor the effectiveness of work to prevent racist and religiously motivated crimes and incidents, while also seeking to increase reporting of incidents. There is, however, a difficulty in interpreting the data ands setting a target because it is not possible to disentangle the number of incidents actually taking place from the propensity for them to be reported. Finding a more suitable indicator remains under discussion. Nevertheless, it is generally considered useful to monitor the numbers of police recorded racist and religiously motivated crimes and incidents; during 2009/10 there were 285 recorded, compared with 332 in 2008/9.

NI017 - Perceptions of anti-social behaviour % 32.50 19.40

The information shown is taken from the 2008 Place Survey. No further data has become available on this indicator during 2009/10 and the next information will be as a result of the Place Survey in the autumn of 2010.

The latest information shows that almost 20% of people surveyed believed that ASB was a problem in their local area, and the position had improved from 36% in 2006/7. While this represents very good progress, we believe there is still capacity for improvement, since at the last survey there were other local authorities in our benchmarking group who had performed better than us. Our target for the 2010/11 is 16.7%.

Reducing crime & improving safety					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
NI030 - The number of convictions for Prolific and other Priority Offenders (PPOs) over a 12	No.	192.00	146.00		

month period

This indicator measures the offending of an annual cohort of priority and prolific offenders (PPOs). This cohort is identified locally and their offending is monitored throughout the year. The 2009/10 result will record offending throughout the year of the cohort selected in January 2009.

There is a significant delay in receiving the official data on this measure and currently there is only data available up to September 2009 (which is subject to further amendment).

A local 'proxy' dataset based on arrests, charges and convictions has been devised to provide more timely data. The result shown is taken from this dataset and represents year to date at Dec 2009, showing a possible maximum of 146 offences against an annual target of 254, and a relative December 2009 target of 192.

NI032 - Repeat incidents of domestic	%	28.00	16.80	$\bigcirc \bigcirc \bigcirc \bigcirc$
violence				

This is a measure of repeat cases of domestic violence coming to the Brighton & Hove (multi-agency risk assessment conference) MARAC.

Data for 2009/10 show that there were 125 high risk domestic violence cases reviewed at the MARAC, of which 21 were repeat cases and hence the result was 16.8% which is well within the 28% target. However, following a recent auditing exercise undertaken around the Brighton & Hove MARAC the number of cases being reviewed is being increased.

	NI038 - Drug related (Class A) offending	No.	0.93	0.57	
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In February 09, ratio targets for 2009/10 and 2010/11 were agreed with GOSE. The monitoring of this target is undertaken via the Prolific and other Priority Offenders and Drug Interventions Programme Steering Group. Target performance will relate to Probation Service management of Drug Rehabilitation Requirement Orders; the work of the DIP Team on Required Assessment and after care cases; and PPO Team interventions.

The result shown is quarter 2 performance which is the latest available. This shows that we are on track to meet target.

NI040 - Number of drug users recorded as No. 1,069.00 1,117.00 being in effective treatment

The number of drug users in effective treatment is defined as those Class A drug users [opiates and/or crack cocaine] who are in treatment for twelve weeks or more, or who are subject to a planned discharge within twelve weeks.

Treatment Data becomes available four months following the quarter to which it applies. This result and target relate to Nov 09 figures.

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SCORECARDS

Reducing crime & improving	g safety	7					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS			
NI047 - The number of people killed or seriously injured in road traffic accidents in the calendar year	No.	143.00	152.00				
The baseline figure for this indicator (165) is the average annual number of KSI casualties that occurred in the 3 years – 2005 to 2007. The 'actual' figure that is reported is the average annual figure for the period 2007 to 2009 (latest 3 years). There were 150 KSI casualties during 2009.							
NI111 - First time entrants to the Youth Justice System aged 10-17	No.	246.96	250.00				
The data shown is provisional end of year data which is provided from the YOS (Youth Offending Service). The official data which is collected through the PNC (Police National Computer) will be available in November 2010. These initial figures show that the target of a 2% reduction has been narrowly missed. However the strong 2008/09 performance, which saw a 50% reduction from 07/08, has been maintained. PNC figures are traditionally lower so it may well be possible that the target will be achieved.							
TYSS (Targeted Youth Support Service) crime preve activities of Triage. Triage is an umbrella project whic	•	•	•				

activities of Triage. Triage is an umbrella project which aims to divert all young people from the Criminal Justice system. Triage work incorporates rapid assessments of young people and assistance in the decision making processes determining those who enter the criminal justice system, with the aim to reduce the number of young people entering the Youth Justice System for low level offences. A working group has been formed to start to analyse this performance area to fully understand the impact of prevention activities and inform business development.

Strengthening communities 8	k invo	lving pe	ople	
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS
L 17 (NI001) - % of people who believe people from different backgrounds get on well together in their local area	%	86.50	86.10	
This information comes from the 2008 Place Survey wh carried out in 2010.				-
The UK average from the 2008 Place survey was 76.4% target is the result from the 07 Cityviews Survey	6 and the S	South East Ave	rage was 78.9%	6. The
L 18 (NI008) - Adult participation in sport and active recreation	%	22.70	23.20	
This indicator measures the percentage of the adult po days a week.	pulation pa	articipating in sp	oort or active re	creation 3
The result shown is taken from the 'Active People Surve year of 2009/10.	ey' (APS) 3	3 which was cor	nducted over th	e financial
The target is a statistically significant improvement on la greater than last years the margin of that difference is n			Vhilst this years	result is
L 21 - Community engagement in local libraries	%	100.00	100.00	
This indicator tracks progress against many activities de targets on the number of physical and virtual visits, new customer satisfaction levels, programs to support childr Currently all elements of the plan are progressing as ex This indicator will fall below 100% if any of the actions w	stock add ens readin pected so	led, the number g (Bookstart) a the result is as	r of library mem nd many others sessed at 100%	bers, s.
L 22 - Number of school age children in organised school visits to museums	No.	45,322.95	39,429.00	
The main area where we have underachieved is in our l outreach activity using objects from the Royal Pavilion & but delivered via other Museum partners within the regio Project, Bexhill Museum, Horsham Museum & Henfield partners (Bexhill & Henfield) have dropped out of schen reached via this activity as opposed to 5,020 in 08/09	& Museum on i.e Eas Museum.	s collections an t Sussex Muse After a 2 year p	d developed by ums & Archaeo partnership 2 of	r the RP&M logy these 4
NI004 - % of people who feel they can influence decisions in their locality	%	29.40	27.60	
This information is taken from the 2008 Place Survey w the result from the previous satisfaction survey (2007). target for this will be 30.6%.				
The South East result was 28.2% with the UK result of 2 because a result of 27.6% sits below the national avera performance challenge for the future.				

Strengthening communities & involving people					
PERFORMANCE INDICATOR	UNIT	TARGET	ACTUAL	STATUS	
NI006 - Participation in regular volunteering	%	23.20	24.30		
This information is taken from the 2008 Place Survey. F formal volunteering at least once a month in the 12 months prior to the survey. The UK average 23.2% from the 2008 surveys has bee year. The next survey will be carried out later in 2010 -	n used as	the target as th			
NI007 - Environment for a thriving third sector	%	16.20	19.80		
This indicator measures the contribution that local gove which independent third sector organisations can opera The results are taken from the National Survey of Third	te succes	sfully.			
The result achieved here of 19.8% compares well to the carried out later 2010 - our local target will be 24.8%.	e national	result of 16.2%.	The next surve	ey will be	
NI011 - Engagement in the Arts	%	63.70	57.20		
This information is taken from the 2009 Active People S local area that report they have engaged in the arts at least three times in the 12 months prior to the su The target is set as a 2% increase on the 2008 result (6	rvey.	ne percentage o	f the adult popu	ulation in a	

The result although less than target is not statistically significantly less than target as the response rate to this survey was particularly low.

The target for the end of the agreement (2010/11) will be 64.2%.

We are ranked 2nd of the Unitary Authorities and 7th when compared to the London Boroughs.